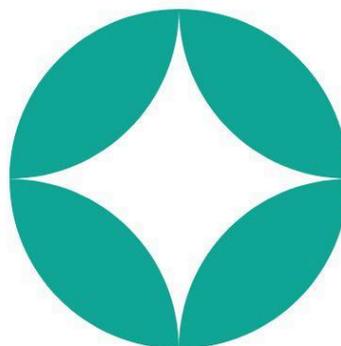




**HaqDisha**  
Entitlements for All



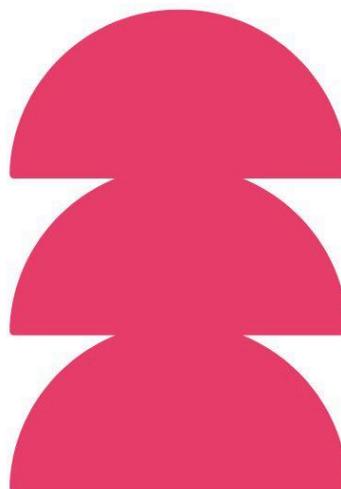
# Stakeholders' Meeting Report



**Date:** 29 December 2025

**Venue:** Arts and Administrative Building,  
Mariani College

**Organised by:** Council for Social & Digital  
Development (CSDD)



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## 1. Background and Purpose

The Stakeholders' Meeting, held on **29 December 2025** at the Arts and Administrative Building, Mariani College, served as a critical milestone for the HaqDisha – NEDFi Project. This high-level convening was organized to align institutional support with the grassroots realities of the Tea Tribe and Adivasi communities within the 18 No. Kothalguri Gaon Panchayat.

The primary purpose of the meeting was to bridge the gap between policy and practice by bringing together a diverse group of administrative officials, service providers, Panchayat representatives, labor unions, and financial institutions. By presenting the empirical findings from recent household surveys and community engagements, the session provided a platform to jointly identify strategic interventions. The meeting aimed to move beyond data collection toward a unified, coordinated roadmap for dismantling the administrative and digital barriers that currently hinder the uptake of government welfare and statutory entitlements.

## 2. Dignitaries and Resource Persons

The meeting was marked by a diverse representation of institutional stakeholders, ensuring that the HaqDisha project has the necessary "Top-Down" administrative support to match its "Bottom-Up" community presence. The following key stakeholders and resource persons participated in the deliberations:

- **Administration & Policy:** Shri Digvijay Rajkhowa, Assistant Commissioner, Mariani
  - Shri Rajib Das, Labour Inspector, Titabar
- **Academic Partner:** Dr. Horen Guwala, Principal, Mariani College
- **Community Leadership & Social Organizations:** Shri Dulen Nayak, Chairman, Tea Tribe and Adivasi Community
  - Mrs. Sonia Tanti, All Assam Adivasi Women Organization, Jorhat District
- **Labor Unions (ACMS):** Shri Nilesh Gond, Secretary, ACMS Office, Jorhat
  - Shri Nogen Kurmi, ACMS Office, Titabar
  - Shri John Ekka, ACMS Garden Unit, Dahingeapar Tea Estate
  - Shri Raju Bwari, Active Member, ACMS, Titabar
- **Financial & Digital Services:** Shri Chawlin Shyam Turung, Branch Manager, Bank of Baroda, Mariani
  - Shri Ujjal Bhattacharjee, CSC Village Level Entrepreneur (VLE), Mariani
- **Local Governance (18 No. Kothalguri Gaon Panchayat):** Mrs. Bharati Bhuyan, President, 18 No. Kothalguri Gaon Panchayat
  - All Ward Members of 18 No. Kothalguri Gaon Panchayat
- **Technical Implementation & Field Team:** Shri Bishnu Karmakar, PF Clerk, Dahingeapar Tea Estate
  - HaqDisha Household Survey Fellows, Mariani
  - HaqDisha One Centre Fellows, Titabar

The convergence of these diverse representatives—spanning administrative, financial, academic, and labor sectors—underscores the collective commitment to creating a seamless support system for the tea garden communities.

### 3. Agenda and Discussion Themes

The meeting followed a strategic agenda focused on inter-institutional coordination:

- **Introduction to HaqDisha:** Overview of objectives under the NEDFi Mariani CSR initiative.
- **Knowledge Transfer:** Sharing successful implementation experiences from Letekujan and Dholi Samagori Tea Estates.
- **Data Presentation:** Detailing entitlement gaps identified through recent surveys.
- **Service Delivery Mapping:** Discussing inter-departmental mechanisms and identifying action points to improve access for tea workers.

### 4. Discussion Highlights

The project team emphasized that the "HaqDisha" approach is not just about awareness but active facilitation.

- **Practical Strategies:** Participants discussed how the "Titabar model" of using mobile fellows could be adapted to the Mariani context.
- **Systemic Gaps:** Stakeholders were briefed on the widespread lack of basic documentation and social security coverage among Tea Tribe and Adivasi households.
- **Decentralized Delivery:** A consensus was reached on the need for regular facilitation camps and the active involvement of CSCs and Banks to provide "last-mile" access.

### 5. Entitlement Gaps Identified

Based on survey findings, the following gaps were prioritized for immediate intervention:

Level	Category	Key Items Identified
Level 1	Identity/Foundational	Aadhaar, Voter ID, PAN, Caste Certificate, PRC, Birth Certificate.
Level 2	Basic Statutory	Ration Card, MNREGA Job Card, Provident Fund (PF) access.

Level 3	Government Welfare	Orunodoi, PM-KISAN, PMAY, Ujjwala, Jibon Prerana, Sirish Scholarship.
Level 4	Social Security	PMJJY, APY, PMSBY, ATEPFO services (Pension, DLI, Gratuity).

## 6. Key Recommendations and Action Plan

The meeting transitioned from gap identification to the formulation of a concrete **Action Plan** for the 2026 pilot phase. The stakeholders agreed on the following strategic interventions:

### A. Infrastructure and Resource Deployment

- **CSC & CSP Support:** Mobilizing Common Service Centers and Customer Service Points across Hoolungooree (Ward 2), Dahingeapar (Wards 4 & 5), and Kothalguri (Ward 8) to reduce worker travel time.
- **Digital Kit Distribution:** Finalizing the identification of fellows and equipping them with digital tools to facilitate on-site applications.

### B. Facilitation Camps & Priority Services

The meeting concluded with a commitment to organizing regular, specialized camps for:

- **ATEPFO Services:** Coordination for Pension, Provident Fund, Gratuity, and Deposit Linked Insurance (DLI).
- **Document Rectification:** Correcting and issuing new Aadhaar, PAN, and Voter ID cards.
- **Health & Labor Security:** Enrollment for E-Shram, Ayushman/ABHA cards, and essential Aadhaar–Bank account linkages.
- **Youth & Education:** Dedicated help-desks for Sirish Scholarship applications to ensure students meet state deadlines.

## 7. Conclusion

The meeting concluded with a shared understanding of the scale and complexity of the challenges faced by the community. By strengthening inter-institutional coordination, the session laid a strong foundation for the operational phase of the HaqDisha – NEDFi Project, ensuring interventions are supported by the administrative and social leadership of the region.



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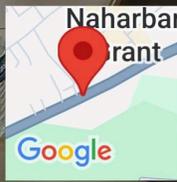
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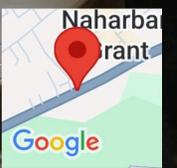
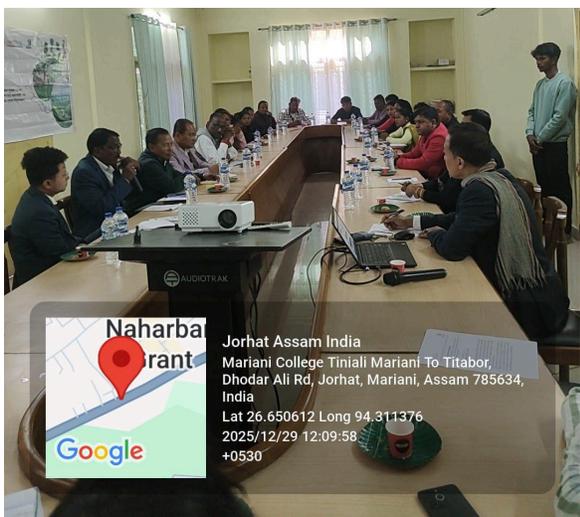
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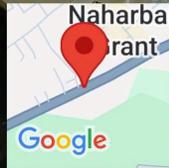
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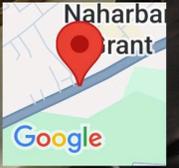
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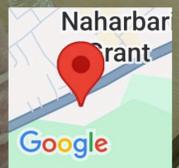
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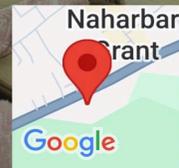
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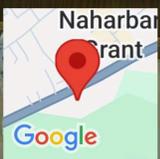
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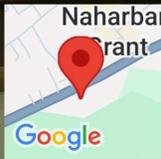
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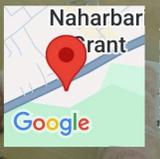
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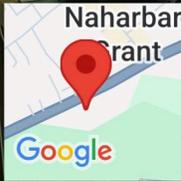
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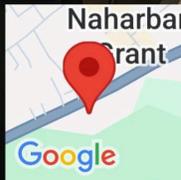
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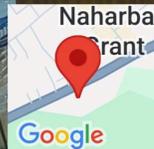
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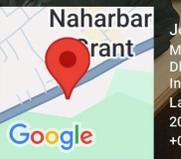
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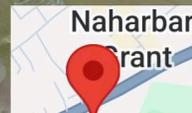
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